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Dear Prospective Client

Before we can see or treat your pet(s) we need the following information:

Your Name, address, phone and email  
Pet Name, Age, Gender, Breed  
Normal Vet's Name, address, phone and email (if applicable or known)

I have to contact them to get history for their treatment to ensure herbs in particular are not contra-indicated and the detailed history can be helpful. They will also need to be aware of any medications I prescribe. If you prefer not to have me contact them then let me know. Most practices will be happy to co-operate.

You should be aware that I operate a part time "referral" practice and often at a distance geographically.

This means **I do not have a out of hours service** and you must use that service used by your conventional practice. That said I will endeavour to advise on problems by telephone whenever I can but prefer email of WhatsApp message.

You should also be aware I do not have a physical premises and do not do imaging such as X rays and scans or blood testing facilities. I may ask you to have those done by your conventional Veterinary Practice.

You can read more at the practice website [naturalpetcare.co.uk](http://naturalpetcare.co.uk).

If you continue to use my services acceptance of these Terms and Conditions are implied.

Graham Hines

If you have any questions about the use of this product or any other aspect of holistic veterinary care please contact me [graham@naturalpetcare.vet](mailto:graham@naturalpetcare.vet)